Release Notes

Minfos 4.0.2

Welcome to Minfos 4.0.2

This document provides an overview of the enhancements and support issue fixes in this Minfos release.

Highlights of this release:

- Improved workflow for adding and removing PBS errors and warnings to customers.
- Addressed an issue with the Premium Free Incentive report so that information is reported on consistently.
- Better drug matching for eRx scripts.

How to update Minfos

1. At any point in the day, download the latest Minfos software.

   a. On the Minfos Launch Pad, click the **File** menu, then click **Minfos Net Terminal**.
      The Minfos Net Terminal window is displayed.

   b. Click the **Connect** menu, then click **1. Internet**. The Online Menu is displayed.

   c. Check the **1 New Minfos Software** check box, then click **Okay**.

2. When you're finished trading for the day, ensure there are zero connections to your Minfos server.

   Your Minfos software will update automatically, overnight.

3. Check that your Minfos software successfully updated. On the Minfos Launch Pad, click the **Help** menu, then click **About Minfos Software**.

   The About Minfos Software window is displayed, and shows your current Minfos version in the **Applications Versions** box.

In this release

Enhancements

Pharmacists and Dispense Techs

In this section, there are enhancements in:

1. Improved workflow for attaching PBS errors and warnings to a customer

2. Improved Premium Free Incentives (PFI) reports

3. Improved drug matching for eRx scripts

4. Dispense S100 IVF scripts and record RTAC IVF clinic ID

1. Improved workflow for attaching PBS errors and warnings to a customer

When you attach a PBS error to a customer, the improved **Error Note Detail** screen will enable you to easily see and recall the details required from the customer to fix the errors and warnings.

Attaching an error to a customer

This is now consistent across all screens, including the **List PBS Errors** screen and the **Edit Claim** screen.

Error removal
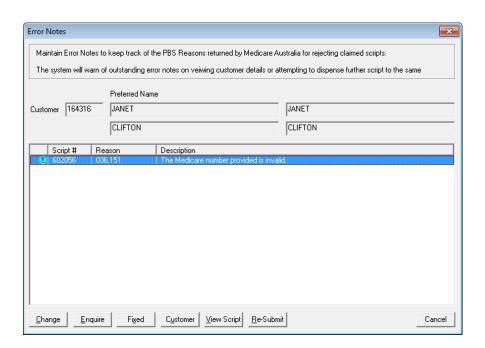
An error note is removed from a customer when:

- Automatically when an issue has been resolved and the script has been re-submitted. (e.g. incorrect Concession Card details being updated)
- Automatically when a script is deleted.
- When it is manually marked as **Fixed** via the **Customer Error Notes** screen.
  Minfos will stop prompting that there are errors attached to the customer for that script.

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❶   If you mark an Error Note as **Fixed,** the script will **not** resubmit to PBS.

❶   The **Error Notes Enquiry by Customer** screen was displaying when there were no errors listed on the screen. This has now been fixed.

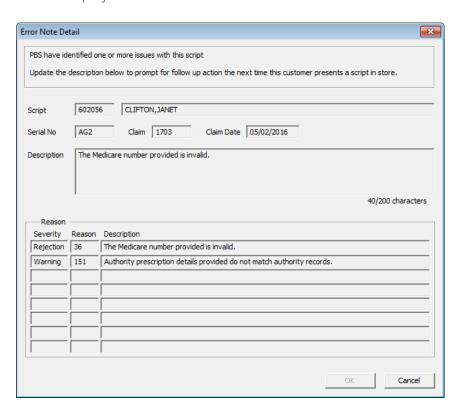
In the **Customer Error Notes** screen you can:

- View the script number.
- View the Reason Code returned from PBS in order of severity, and then numerically.
- See the Error description attached to the script.
- In the dispense form, when you recall a customer with an attached PBS error, you can view the rejections by clicking Yes at the View Rejections prompt.
- View The Error Notes window.

ⓘ The Error description can be overridden by Dispense users by clicking the **Change** button.

- To obtain more information regarding the error or warning, click the **Enquire** button. This will display the **Error Note Detail** screen.

Click the **Change** button on the **Error Notes** screen to update the description attached to the script.

2. Improved Premium Free Incentives (PFI) reports

PFI eligibility is now recorded at the time of dispensing, so that the PFI reports will accurately show Missed and Received script counts. The PFI report:

- Provides information on the eligibility of the PFI at the time of dispensing.
- Identifies "missed" opportunities when an incentivised branded drug could have been dispensed for scripts dispensed *after* 01/01/2016.

ⓘ   The missed counts and missed percentages values will be displayed as "0" and "0%" for reports run for periods prior to 1 January 2016.

ⓘ   Reports that are run over 2015/2016 will only report on the number of missed opportunities from the 1 January 2016 onwards. Prior to that period, it will understate the number of missed opportunities and the missed percentage.

ⓘ   *No change* has been made to the way the Premium Free Incentive is claimed.

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3. Improved drug matching for eRx scripts

Minfos Dispense delivers a better match when downloading eRx scripts. The dispense and eRx workflow remains the same. You will now find:
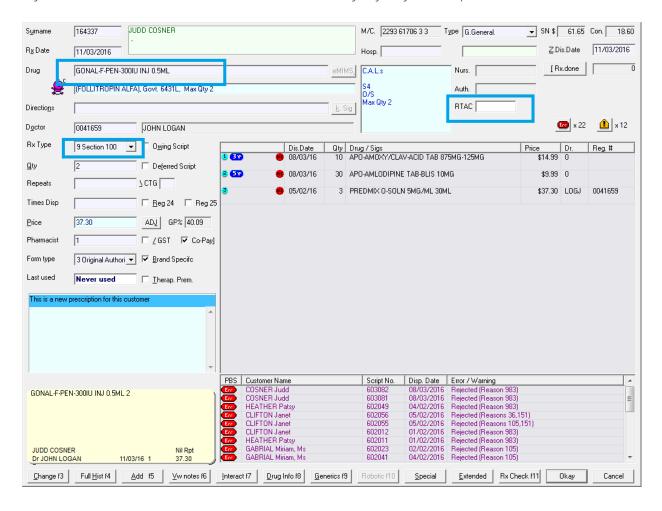
- Exact drug matches when all mandatory information is included on the script.
- Partially matched drugs where Minfos is unable to find an exact drug match. You can still select from a list of partial matching drugs as before.

ⓘ   If no matches are found, Minfos will display an **empty** Drug Recall window. You will need to dispense the script manually.

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4. Dispense S100 IVF scripts and record RTAC IVF clinic ID

Phase Two of Amended Administration Arrangements for section 100 Programmes is scheduled to commence on the 1 July 2016. In preparation, Minfos has provided the functionality to include the RTAC unit number as part of the PBS claim.

ℹ When dispensing an S100 script, the RTAC field will become enabled. The current Clinic IDs can be found on Fertility Society of Australia's website.

ℹ From the 1st of July, PBS will assess the RTAC ID as part of claiming S100 IVF scripts.

- If you do not enter a valid RTAC ID for an IVF item, PBS will reject your script.
- If you enter an RTAC ID for a non-IVF item, PBS may reject your script.

Pharmacies using PharmX

In this section, there is the following enhancement:

1. Automatic update to PharmX's new gateway

PharmX is retiring their previous gateway and Minfos will now use the new PharmX gateway. This enables you to order through PharmX as usual. Your in-store ordering process will remain the same.

ⓘ   Minfos will use your existing PharmX account to connect to the PharmX gateway.

Pharmacies using PharmX

Support issues resolved

There are fixes in:

1. Till
2. Dispense
3. Stock Manager
4. Order Maintenance
5. Warehouse

1. Till

- The gross sales, total sales and discount sales amounts all display correctly when completing the sale of promotional items that were placed on hold and had quantity increased using the ***** button.
- Hire status will no longer change from SOH status "out" to "in" when you delete a hire extension sale without processing the transaction.
- Cash-out is recorded accurately when cash-out with no sales is processed using integrated EFTPOS.

2. Dispense

- When dispensing multiple boxes of a drug which contains multiple sachets (e.g. 28x4), the GP% calculates correctly based on the cost price in the product stockcard.
- The correct quantity for the drug will be displayed when you dispense a Meditec script for a drug containing an **x** in the description (e.g. 28x4) and charge the script to the pillbox.
- When an owing script with dispensed repeats is receipted, Minfos will now display the correct number of outstanding repeats available.
- The brand premium is now calculated correctly for Repatriation scripts with increased quantities. Any concession and discounts are still applied correctly.
- When a chart date is removed from a Medschart script, the script is correctly re-serialised with the next serial number in the sequence.
- When editing a saved non-MedsChart script and entering a chart date, an "M" is automatically added to the serial number, and the script is serialised in the correct sequence.

3. Stock Manager

- The shelf and product labels now correctly print the supplier PDE and not the product number.

4. Order Maintenance

- Generate an order for out of stock products only from the **Order Maintenance** window, **using Order Type > 2. Out of Stocks**.

5. Warehouse

- Slave stores will now collect invoices displaying the invoice number instead of sales order numbers from warehouse suppliers.